Warranty for Explosion-proof Data Center Racks



Overview

Use this form to register your UPS, DC power, thermal management, IT management, outdoor enclosures, racks, and software products.

Key Takeaways

Warranty periods for explosion-proof data center racks typically range from 1 to 5 years, depending on the manufacturer and component type.

General Warranty Overview

The warranty for explosion-proof data center racks varies by manufacturer and component type. Metallic parts of the racks are often covered for a longer period, while electronic components usually have a shorter coverage period. For example, some manufacturers provide 36 months (3 years) for metallic parts and 12 months (1 year) for electronic parts, starting from the date of purchase by the client.

Manufacturer-

Specific PoliciesBHL and similar providers: Offer a standard warranty of five years for defects in materials and workmanship, though electronic parts may have shorter coverage. Huawei: Warranty periods depend on the contract type and region. For non-distribution contracts, the warranty typically starts 180 days after shipment or from the date the product is powered on, with repaired or replaced parts covered for 90 days or the remaining original warranty period, whichever is longer.

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Vertiv and Rittal: Provide warranty coverage for racks and enclosures, often with options for enhanced service protection at additional cost, which can extend parts and service coverage beyond the standard terms.

Key Considerations

Component Type: Always check whether the warranty differentiates between metallic, electronic, or consumable parts. Region and Contract Terms: Warranty start dates and durations may vary depending on local laws, sales contracts, and whether the product is sold under a distribution or non-distribution model. Repaired or Replaced Parts: Many manufacturers provide a separate warranty for replaced components, typically 90 days or the remainder of the original warranty, ensuring continued protection.

Transferability: Warranties are usually non-transferable and only valid for the original purchaser in the country of sale.

Practical Advice

When purchasing explosion-proof racks, it is important to review the warranty terms carefully, noting the coverage for different components, start date, and any optional extended service plans. This ensures proper maintenance planning and minimizes downtime in critical data center operations.

Article Content

Warranty period for explosion-proof data center racks

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Product Warranty – Aeons | Empowering Digital Infrastructure

To obtain warranty service, you must be the original purchaser/user of the product and you must obtain a Returned Material Authorization (RMA) number from Aeons or an authorized Aeons service center.

Rittal Services

Please reference the full warranty statements for all terms and conditions. Rittal enhanced service protection: Enhanced service and parts protection is available at an additional cost for new

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The Benefits of Post-Warranty Coverage from a Reputable ISO A range of issues can arise even in the most well-built and smoothly functioning data centers. However, once the warranty

Warranty Matrix

Warranty Service Center Locations: Warranty service is available for all ABB and ABB Baldor-Reliance NEMA motor products from ABB''s customer service center in Fort Smith, Arkansas, and from ABB

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Racks & Cabinets | Legrand Data Center Solutions

Racks & Cabinets Data centers replace their IT equipment much faster than the infrastructure hosting them. For example, a cabinet is, on average, used for 15-20 years, while servers have a typical

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This document is for preliminary research. Verify specifications against current standards, product documentation and project requirements.

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